

# Help is here

When employees must struggle through the healthcare maze to get answers, it costs everybody time and money. Health Advocate is the nation's leading independent healthcare advocacy and assistance company, widely recognized for helping millions of employees and their families successfully navigate the healthcare maze. At the heart of our organization are Personal Health Advocates, highly trained and highly versatile clinical, insurance, benefits and claims experts, dedicated to getting the right answers, quickly and correctly. Whether it's finding an in-network specialist or eldercare, untangling medical bills, correcting errors or clarifying benefits, we have the expertise to take on the issue. With Health Advocate by their side, employees can focus on their work, outcomes improve, benefits are maximized and the burden on HR is lifted. Everyone saves time and money.

Health Advocate **Core Advocacy**



HEALTH  
*Advocate*<sup>™</sup>

# Health Advocate **Core Advocacy**

## Number one in finding the right answers

As the nation's leading independent healthcare advocacy and assistance company, our highly experienced team knows the ins and outs of healthcare. We interact with insurance companies and providers, conduct the research and make the calls—all to save time, money and worry. Our program helps in the following ways:

- Finds the right providers and services
- Secures second opinions
- Assists with complicated conditions, researches latest treatment options
- Obtains referrals, facilitates transfer of records
- Clarifies health benefits
- Provides cost estimates for medical procedures
- Resolves insurance claims, negotiates pre- and post-claim fees, corrects billing errors
- Addresses eldercare issues
- Schedules earliest appointments with specialists

## The Core Advocacy advantage: Personalized, expert support

- Lowers medical costs
- World-class team of highly trained medical, benefits and claims experts
- Supported by state-of-the-art technology
- Reduces grievances, appeals, claims costs, billing errors
- Convenient access, 24/7, 365 days
- Eases burden on HR
- Independent and confidential
- Covers the employee, their spouse, dependent children, parents and parents-in-law
- Promotes better network utilization
- Increases employee retention, productivity
- Supports consumer-driven health plans
- Helps employees balance work/life
- Same PHA stays with the employee
- Turnkey communications

Health Advocate **Core Advocacy** is always at your side to save time and money. **It's what sets us apart.**

## For more information

Contact Health Advocate or your broker to arrange a meeting to learn more about the Health Advocate Core Advocacy service and our spectrum of innovative, time- and money-saving solutions for both employees and employers.



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### About Health Advocate

Health Advocate™, Inc., the nation's leading independent healthcare advocacy and assistance company, provides a spectrum of time- and money-saving solutions to more than 18 million Americans through its extensive employer and plan sponsor relationships. The company also offers a direct-to-consumer advocacy service, called Health Proponent®, to individuals who are not part of groups. Founded in 2001, the company is headquartered in suburban Philadelphia with sales offices nationwide.

### Independent. Confidential. Convenient.

Health Advocate is not affiliated with any insurance or third party provider. Health Advocate does not replace health insurance coverage, provide medical care or recommend treatment.

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